

WWW.ELDOWAS.OR.KE

# ELDOWAS

VOLUME 1

ISSUE 5

# DIGEST

## NEW YEAR, NEW WATER RESOLUTIONS

HAPPY NEW YEAR! AS WE START FRESH IN 2024, LET'S RESOLVE TO BE MORE MINDFUL OF OUR PRECIOUS WATER RESOURCES. THIS ISSUE IS ALL ABOUT SIMPLE STEPS FOR BIG WATER SAVINGS.



# TABLE OF CONTENTS



**3 Industry Updates**

**4 Company News**

**7 Tips and Advice**

**8 Call to Action**

# WATER AND SANITATION INDUSTRY UPDATES: JANUARY 2024

The start of 2024 brings continued transformation within the water and sanitation sector. Global pressures, technological advancements, and rising consumer awareness are shaping new trends and solutions. Here's a look at key developments:

## 1. Drought, Demand, and the Push for Alternative Sources

Intensifying drought conditions, particularly in the Global South, continue to put a strain on traditional water resources. In response:

- **Desalination Expands:** Coastal regions are seeing a rise in desalination plants, with improved technologies lowering energy costs and mitigating environmental impact.
- **Water Reuse Reimagined:** Wastewater reclamation is becoming essential, with advanced treatment processes making it safe for irrigation, industrial use, and even indirect potable reuse.
- **Rainwater Harvesting Gains Ground:** Systems for capturing rainwater, from individual homes to large-scale urban projects, are providing a localized and often overlooked solution.

## 2. PFAS Regulations Hit a Tipping Point

Concerns around "forever chemicals" (PFAS) in water supplies have led to a wave of new regulations in 2024. Implications for the industry include:

- **Increased Treatment Costs:** Utilities face the need to invest in advanced filtration technologies capable of removing PFAS.
- **Liability Shifts:** The burden of responsibility is shifting from communities to upstream manufacturers and major users of PFAS-containing products.
- **Innovation Surge:** Funding for developing effective, affordable PFAS removal and remediation technologies is increasing rapidly.

## 3. Digital Transformation in Full Swing

The water sector is embracing the power of data and analytics:

- **Smart Metering Expands:** Real-time water usage monitoring empowers utilities and consumers to detect leaks, optimize consumption, and create more transparent billing systems.
- **AI for Leak Detection:** Artificial Intelligence is increasingly used to analyze pipeline data, predict failures and streamline maintenance, significantly reducing water loss.
- **Predictive Modeling for Resilience:** Advanced simulations aid in planning for climate-related events, allowing utilities to better allocate resources and protect infrastructure.

## 4. Consumer Power and the Push for Accountability

Consumers are becoming more informed and demanding when it comes to clean water and sanitation:

- **Transparency Initiatives:** Utilities are under pressure to provide accessible data on water quality, treatment processes, and source protection.
- **Community-Driven Solutions:** Local action groups are increasingly collaborating with utilities to address water concerns, often with a focus on environmental justice.
- **Rise of the Water-Conscious Home:** Smart appliances and water-saving fixtures are becoming more prevalent as individual water footprints become a point of concern.

## The Evolving Landscape

The water and sanitation industry is in a state of flux. While challenges related to resource management and chemical contamination demand urgent attention, the rise of technology and consumer power paints a picture of a more sustainable and accountable future.

# COMPANY UPDATES

To ensure adequate water supply for all customers, a new water supply schedule will take effect starting Wednesday, February 14th, 2024. Please see the updated schedule below for your area. We will review this program as the situation changes and provide updates.

AREA	DAYS OF WATER SUPPLY	TIME	
Huruma, Rural Housing & Kahoya	Sunday (Night)	5 pm – 9 am	
	Monday (Day)	9 am – 5 pm	
	Thursday (Day)	5 pm – 9 am	
Town Centre Upper (CBD)-Naiberi Police station to the main stage	Daily	9a.m - 9a.m	
Town Centre Lower (CBD)- Main stage up to Eastleigh & West-indies	Monday night Wednesday night Friday night Sunday night	5 pm – 9 am	
Eldoret West	Tuesday Night Thursday Night Saturday Night	5 pm – 9 am	
Shauri A- Shell to Shauri stage	During the day (Thursday – Sunday)	9 am – 5 pm	
Shauri B- From Shauri Stage to Sosiani River	During the day (Monday – Wednesday)	9 am – 5 pm	
King'ong'o and Maranatha	Wednesday (Day)	9 am – 5 pm	
	Saturday (Day)	9 am – 5 pm	
Lower Maili Nne, Baharini, Kapsaos, Chemalal	Tuesday and Friday (Day)	9 am – 5 pm	
Upper Kamukunji and Kampi Teso	Monday (Day & Night))	9am – 9am	
Upper Maili Nne	Upper Kapyemit primary	Friday (Day)	9 am – 5 pm
	Opp. Kapyemit health center	Thursday (Day & Night)	9 am – 9 pm
	Legacy Hotel Area, Mountain View &Kampi Mwangi	Monday (Night)	5 pm – 9 am
Kapkeben & Kiplombe	Thursday (Day & Night) & Friday (Day)	9 am-9 am 9 am-5 pm	
Kapchumba	Tuesday (Day & Night)	9 am-9 am	
Kampi Thomas- Transformer	Wednesday (Day)	9 am-5 pm	

Kampi Thomas- Water Kiosk area	Wednesday (Night)	5 pm-9 am
Kapkoros	Wednesday (Night)	5 pm-9 am
	Saturday (Day)	9 am-5 pm
Kamukunji	Monday (Night)& Tuesday (Day)	5pm – 9am 9am – 5pm
	Wednesday (Night)	5 pm – 9 am
	Friday (Day) & Saturday (Day)	9 am – 5 pm 9 am – 5 pm
Upper Hill	Thursday (Night)	5 pm – 9 am
	Saturday (Night)	5 pm – 9 am
Mwanzo	Sunday (Night)	5 pm – 9 am
	Monday (Day)	9 am – 5 pm
	Wednesday (Night)	5 pm – 9 am
	Thursday (Day)	9 am-5 pm
Kampi Karatasi	Wednesday (Night)	5 pm – 9 am
	Saturday (Day)	9 am – 5 pm
Pioneer and Kipkaren	Every Day	9 am – 9 am
Kipkenyo	Monday (Day)	9 am – 5 pm
	Tuesday (Day)	
	Thursday (Day)	
	Friday (Day)	
	Monday (Day and Night)	
SDA Conference, Mwiruti, Yamumbi and Raiply staff quarters	Tuesday (Day)	9 am-5 pm
	Thursday (Day and Night)	9 am-9 am
	Friday (Day)	9 am-5 pm
	Saturday (Day and Night)	9 am-9 am
	Sunday (Day)	9 am – 5 pm
Tai Hostels, Kapkenduiywo Primary, upper Yamumbi, Langas and Hill School	Tuesday (Night)	5 pm – 9 am
	Wednesday (Day)	9 am – 5 pm
	Friday (Night)	5 pm – 9 am
	Tuesday (Day & Night)	9 am – 9 am
Oleupes, Pastrol Center, High rise, Mariot, Unity Homes, Kings square, Camel, Kericho ndogo, Chinese	Thursday (Day & Night)	9 am-9 am
	Friday (Night)	5 pm – 9 am
	Saturday (Day)	9 am – 5 pm
	Sunday (Night)	5 pm – 9 am
	Saturday (Night)	5 pm – 9 am
Yellow line, Jumbo and Langas Police Station	Sunday (Day)	9 am – 5 pm
	Monday (Day & Night)	9 am – 9 am
	Friday (Day)	9 am – 5 pm
	Wednesday (Day Night)	9 am – 9 am
Malel Health Centre	Tuesday (Night)	5 pm-9 am
	Wednesday (Day)	9 am-5 pm
	Friday (Night)	5 pm-9 am



	Sunday (Day)	9 am-5 pm
Annex Center, School of Law, AIC Jamboni, Blossom, Upper Elgon-view, Mti Moja Annex	Everyday Night	5 pm-9 am
Greenvale, Mushroom, Sukunanga, Kulei estate, Behind Eld Poly	Everyday	9 am – 9 am
Upper Annex, Choma Zone, Kapsich, Bible College, Bethel, Jamboni	Tuesday, Thursday, Sunday (Night)	5 pm-9 am
Ancilla, Outspan primary, Bethel Estate	Saturday (Night)	5 pm-9 am

Hillside Estate, Samar Estate	Friday to Monday	5 pm-9 am
	Wednesday (Day & Night)	9 am-9 am
Kenmosa Estate	Monday and Tuesday (Day & Night)	9 am-9 am
	Thursday-Friday	9 am-5 pm
Kapsoya estate, Moi Girls, Dola, Prisons, Hazina (Lower Kapsoya)	Every Day & Night	12 Noon – 6 am
Corner Kubwa, St Mary's, Kofi Amman and Illula (Upper Kapsoya)	Friday (Night) to Monday (Morning)	5 pm – 9 am
Sogomo, Wings Drive Area and Bargoria	Tuesday (Day & Night)	9 am – 9 am
	Wednesday (Day)	9 am-5 pm
Kuinet	Wednesday (Night)	5 pm – 9 am
	Thursday (Day & Night)	9 am – 9 am
	Friday (Day)	9 am-5 pm
Kimumu Secondary, Peris Road, Mfalme, Opande Road	Tuesday- Friday (Day & Night)	9 am-9 am
Munyaka, Mwithiriria, Bahati and Action	Monday - Friday (Day & Night)	9am-9am
Greenfield, Growel, Block 10, Sinai and Kiplombe	Tuesday – Friday (Day & Night)	9 am-9 am
Upper Kipkorgot (Municipal/ Misoi Estate)	Monday, Wednesday and Friday (day & Night)	9 am- 9 pm
Lower Kipkorgot (Sun-view Estate, Asia Estate, Cabacid Estate, Rail view Estate)	Tuesday, Thursday, Saturday & Sunday (Day)	9 am-5 pm



**Peter Kibet arap Biwott**

**MANAGING DIRECTOR  
ELDORET WATER AND SANITATION CO. LTD**

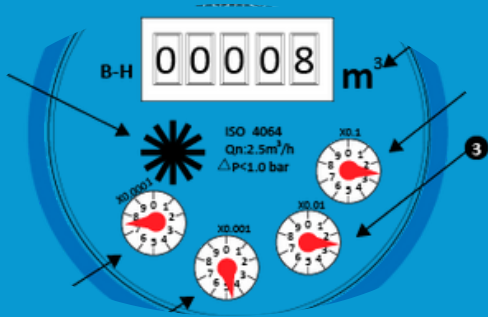
# TIPS & ADVICES

## UNDERSTANDING YOUR BILL



### 1. Know the Tariffs:

Familiarize yourself with ELDOWAS's water tariffs. This will help you understand how your bill is calculated. You can likely find this information on our [website](#)



### 2. Read Your Meter:

Learn how to read your water meter to track your consumption and better understand your usage patterns. Customers are encouraged to read their meters, especially when they receive their current bill, to enable them to track their consumption. However, denying authorized staff access to read the meter is illegal.

### 3. Query Unusual Bills:

If you notice a sudden spike in your water bill, contact ELDOWAS customer service to inquire – there could be a leak you are unaware of or an error in the reading.



# STAY IN THE KNOW

Discover a world of information and possibilities! Visit our company website to explore a treasure trove of insights and services. Subscribe to our newsletter for the latest updates, offers and exclusive content.

 Visit Now: [our website](#)

 Subscribe to our [Newsletter](#) for Updates!

Stay Connected with Us!



[Eldoret Water and Sanitation Co. Ltd](#)



[@eldowasco](#)



[Eldoret Water and Sanitation Company\\_\(ELDOWAS\)](#)



[Eldoret Water and Sanitation Company](#)

Discover a world of information and poss



**"Approach the new year with resolve to find the opportunities hidden in each new day."**

**Michael Josephson**

