

ELDOWAS DIGEST

MAY 2024
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The Creat Debate

The tariff making process



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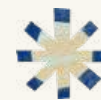
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CALL TO ACTION

Here's another teaser paragraph that varies in length



10th World Water Forum Focuses on Shared Prosperity

The 10th World Water Forum, held in Bali, Indonesia, from May 18-25, 2024, gathered global leaders and experts to address critical water-related challenges under the theme "Water for Shared Prosperity."

Key Outcomes

A key highlight of the Forum was the release of a compendium detailing over 60 concrete deliverables and actions in the WASH sector. These projects, submitted by participating countries and organizations, cover a wide range of issues including:

- **Water Availability & Access:** Expanding water supply and sanitation services in Indonesia, Algeria, and other countries.
- **Sustainable Lake Management:** Initiatives to restore lake ecosystems in Indonesia and Russia.
- **Knowledge & Innovation:** Promoting knowledge exchange and technological advancements in water management.
- **Disaster Resilience:** Implementing flood risk management and coastal protection projects in Indonesia.

Notable Commitments

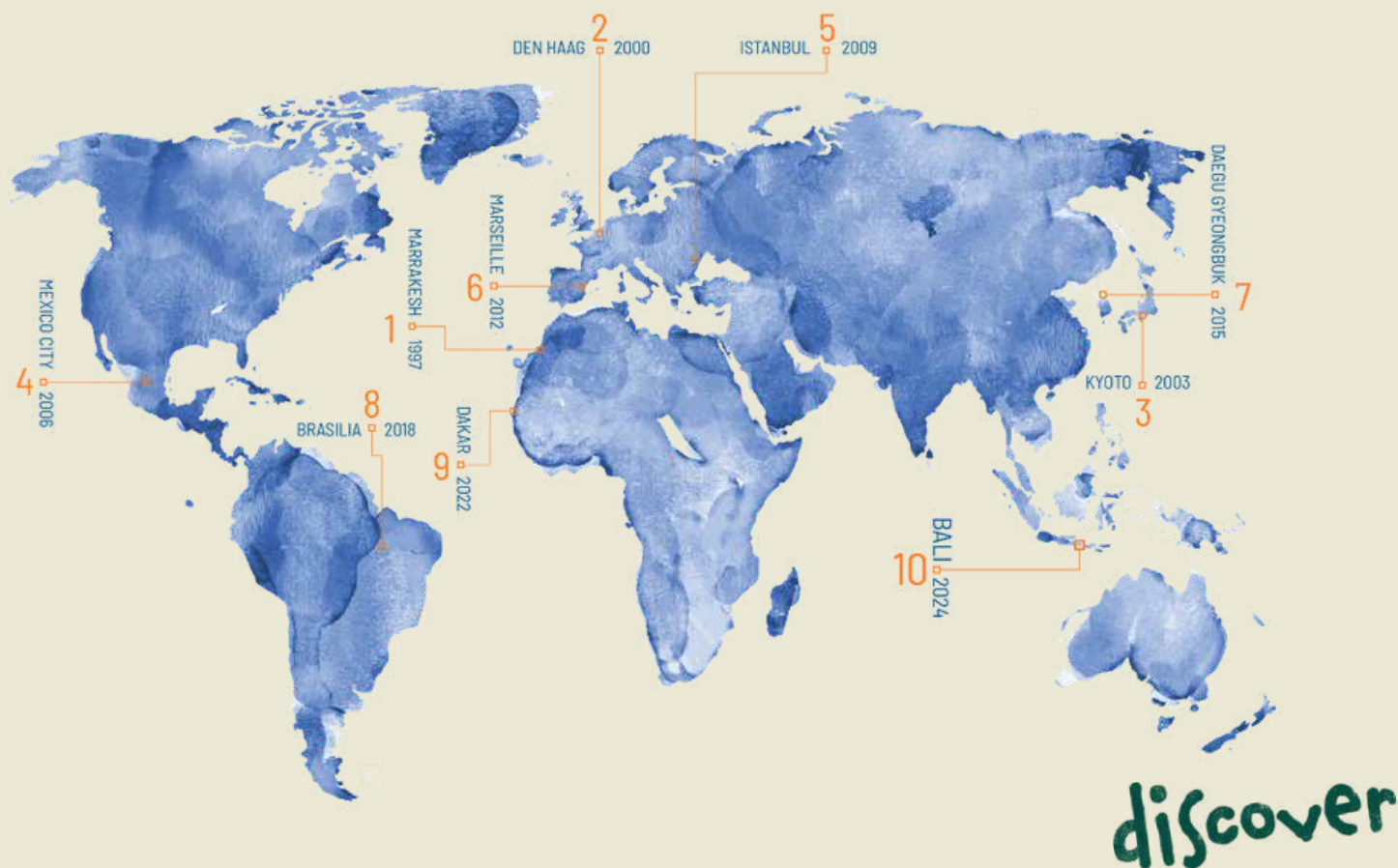
- **Indonesia's Presidential Instruction No. 1 of 2024:** Aims to accelerate water supply and wastewater management services, benefiting millions of households.
- **Global Water Fund:** Indonesia's initiative to establish a multilateral financing mechanism to support global water infrastructure.
- **The Resilient Water Accelerator:** A collaborative effort to enhance finance for climate-resilient water projects in Africa, Asia Pacific, and South America.

Focus on Collaboration

The Forum emphasized the importance of multi-stakeholder collaboration, with projects involving governments, international organizations, the private sector, and local communities. This collaborative approach highlights the need for collective action to achieve the Sustainable Development Goals regarding water and sanitation.

Looking Ahead

The 10th World Water Forum serves as a crucial milestone in the global effort to address water challenges and achieve water security for all. The projects and initiatives highlighted in the compendium demonstrate a strong commitment to innovation, collaboration, and sustainable water management.



The map above shows the past World Water forums

The World Water Forum is the world's largest water-focused event, co-hosted every three years by the World Water Council and a chosen city since 1997. It involves a comprehensive three-year process: preparation, a week-long event, and a synthesis phase to present results and sustain collaborative efforts. Participants come from diverse sectors including politics, institutions, academia, civil society, and private businesses.

ELDOWAS TARIFF REVIEW PUBLIC PARTICIPATION.

ELDOWAS held a public consultation meeting on May 15th, 2024, at Eldoret County Hall to discuss the proposed tariff review. The meeting, attended by members of the public, provided a platform for open dialogue on the company's proposed tariff adjustments. The community actively participated, expressing their views and concerns regarding the proposed tariff review. Key issues raised included:

- **Affordability:** Residents voiced concerns about the potential impact of increased tariffs on household budgets, particularly for low-income households. They urged ELDOWAS to consider implementing measures to ensure affordability, such as tiered pricing structures or subsidies for vulnerable groups.
- **Service Delivery:** Some participants emphasized the need for improved service delivery as a prerequisite for any tariff increase. They highlighted issues such as water shortages, inconsistent supply, and billing errors, urging ELDOWAS to prioritize investments in infrastructure upgrades and customer service improvements.
- **Transparency:** Participants called for greater transparency in the tariff-setting process, emphasizing the need for clear communication and justification of the proposed adjustments. They requested access to detailed information on ELDOWAS's financial situation, operational costs, and investment plans.

ELDOWAS management acknowledged the concerns raised by the community and assured them that their feedback would be carefully considered in the final decision-making process. The company also reiterated its commitment to improving service delivery and investing in infrastructure upgrades to ensure reliable and affordable water and sanitation services for all.

The public consultation meeting provided a valuable opportunity for community engagement and dialogue on a critical issue affecting the lives of Eldoret municipality residents. The feedback received from the public will play a crucial role in shaping WASREB's final decision on the proposed tariff review.

Moving Forward

WASREB is currently reviewing the feedback received during the public consultation meeting and will continue to engage with stakeholders as it finalizes its tariff review proposal. The regulator is committed to finding a balance between the need for cost recovery and the affordability concerns of the community.

Stay Informed

ELDOWAS encourages the public to stay informed about the tariff review process by visiting the company's [website](#) or contacting our offices. Updates will be provided as they become available.



pictorials from the public participation



WATER AND WASTE WATER QUALITY TESTS CHARGES.

	PARAMETER	UNIT	Ksh.
1	pH	pH units	300
2	Turbidity	NTU	300
3	Temperature	°C	200
4	Transparency	cm	200
5	Settleable solids	mg/L	200
6	Total suspended solids	mg/L	400
7	Conductivity	µs/cm	400
8	Total dissolved solids	mg/L	500
9	Colour	Pt-Co units	300
10	Chloride	mg/L	500
11	Manganese	mg/L	500
12	Iron	mg/L	500
13	Sulphate	mg/L	500
14	Nitrate	mg/L	500
15	Fluoride	mg/L	500
16	Nitrite	mg/L	500
17	Chromium	mg/L	500
18	Cobalt	mg/L	500
19	Ammonia	mg/L	500
20	Phosphates	mg/L	500
21	Mercury	mg/L	1500
22	Zinc	mg/L	500
23	Lead	mg/L	1000
24	Copper	mg/L	500
25	Nickel	mg/L	1000
26	Total Nitrogen	mg/L	50 0
27	Total Phosphorus	mg/L	500
28	Total Coliforms	CFU/100ML	750
29	Feacal Coliforms	CFU/100ML	750
30	Microbial test colilert18	MPN/100ML	2000
31	Biochemical Oxygen Demand	mg/L	800
32	Chemical oxygen Demand	mg/L	800
33	Organic carbon	mg/L	1400
34	Dissolved oxygen	mg/L	500
35	Total hardness	mg/L	500
36	Arsenic	mg/L	1500
37	Cadmium	mg/L	1500
38	Cyanide	mg/L	500
39	Oil and Grease	Mg/L	1000
39	Residual chlorine	mg/L	300
40	Jar Test	ppm	2000
41	Total alkalinity	Mg/L	500
42	Carbon (iv) oxide	Mg/L	600

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