





JULY 2024 | ISSUE 1 VOL 2

# ELDOWAS DIGEST

**A Focus on Next-Gen  
Water Governance  
Research**

**Guide to water & sewer  
connections**

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# PAGES

3

## INDUSTRY UPDATES

A Focus on Next-Gen Water  
Governance Research



4

## COMPANY UPDATES

Job Opportunities



5

## CUSTOMER FAQ

New Water & Sewer  
Connection Procedures



6

## CALL TO ACTION



# INDUSTRY UPDATES: A FOCUS ON NEXT-GEN WATER GOVERNANCE RESEARCH

The water sector is undergoing a significant transformation, with innovative research projects at the forefront of shaping its future. One such groundbreaking initiative is the NEWAVE (Next Water Governance) project, an international collaboration funded by the European Union's Horizon 2020 program.

NEWAVE is a multi-faceted project dedicated to training 15 early-stage researchers (ESRs) in a systematic approach to water governance that encompasses diagnosis, analysis, assessment, and actionability. This rigorous training is grounded in robust environmental social science research.

The project's research component is structured around the Problématiques-Paradigms-Patterns (3Ps) heuristic framework, focusing on three overarching research questions:

1. **Problématiques:** What are the most critical contemporary water-human challenges? ESRs 1, 3, 5, and 7 are collectively developing a diagnostic framework to identify major water problématiques, such as water stress, migration, urban demand, and knowledge co-production.
2. **Paradigms:** How do paradigms emerge, circulate, and influence water governance applications? ESRs 2, 4, 6, 8, 9, and 10 examine the ideational underpinnings of governance approaches, focusing on case studies related to paradigm creation, diffusion, and impact.
3. **Patterns:** What governance patterns prevail in the global water governance arena, and what are their outcomes? ESRs 11 to 15 investigate how different institutional arrangements and patterns in water governance form and perform, with case studies on sustainability, informal markets, urban governance, and financing.

NEWAVE's research partners include leading universities, research institutions, and organizations worldwide, such as Vrije Universiteit Amsterdam, University of Oxford, Politecnico di Milano, University of Nairobi, and many others. The project's findings are expected to have a significant impact on water governance policies and practices globally.

For more information about NEWAVE, please visit their [website](#) or subscribe to get updates on activities, events, and opportunities.

# JOB OPPORTUNITY

Eldoret Water and Sanitation Company Limited, a Water and Sewerage Service Provider, invites applications from suitably qualified candidates to fill the following vacant position:

Item	Job Title	Reference	Posts
1	Managing Director	ELDOWAS/HR/2024/MD/01	1
2	General Manager, Technical Services	ELDOWAS/HR/2024/GM, TS/02	1
3	General Manager, Finance & Strategy	ELDOWAS/HR/2024/GM, F&S/03	1
4	Maintenance Officer	ELDOWAS/HR/2024/MO/04	1

Candidates Interested in this position are expected to meet the qualification and experience requirements detailed in full advertisement in our website/vacancies ([link here](#)). Fill out the job application questionnaire ([Download](#)), attach certified copies of academic certificates and submit to [jobs@eldowas.or.ke](mailto:jobs@eldowas.or.ke) to reach the undersigned on or before **9<sup>th</sup> August 2024 at 5:00 pm**.

Eldowas is an equal opportunity employer committed to implementing affirmative action therefore women, persons with disability, minority and marginalized groups are encouraged to apply.

Only shortlisted candidates will be contacted;

Any form of canvassing will lead to automatic disqualification

**Successful candidates must meet chapter six requirements.**

Applications should be addressed to

**Chairman, Board of Directors**

**Eldoret Water and Sanitation Company Ltd**

**P.O. BOX 8418-30100Eldoret**



# CUSTOMER FAQ

## NEW WATER & SEWER CONNECTION PROCEDURES

1. The Customer downloads application forms fills in the required information and takes them to either of the following offices:

- Customer Care Office at Head Office
- Eastern Area Located along Iten/Elgeyo Rd Opposite AP Quarters
- Western Area Located along Uganda road past West market
- Southern Area Located along Kisumu road next to Reformed Church, opposite Hill School
- Kesses next to Kesses center

The following are required during application;

- Photocopy of National ID or Passport Number
- Photocopy of KRA PIN certificate
- Copy of title deed (or proof of land ownership)
- 2 Sketch (location plan)

Note: Copies of ID and KRA PIN should be on the same page

2. A site visit is done by an Artisan/Technician for a New connection to check and confirm if the ground details filled are correct by the prospective customer (details filled in the application form)

NOTE

- The customer's presence is required during field verification.
- Filled forms should be attached with the above-mentioned requirements.
- If the filled information is incorrect or has errors, customers are advised to repeat application procedures.
- If the form is confirmed, the connection will be done within 14 days.

3. Customer makes payment

4. Actual connection is made at the customer premises



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