

ELDOWAS DIGEST

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WORLD WATER
WEEK 2024

Bridging Borders: Water for a
Peaceful and Sustainable Future.

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CALL TO ACTION

WORLD WATER WEEK 2024: SHAPING THE FUTURE OF WATER SECURITY

As the world unites for World Water Week 2024, the Eldoret Water and Sanitation Company (ELDOWAS) takes this opportunity to reflect on our ongoing commitment to water sustainability and the critical role we play in shaping the future of water security in our region. This year's theme, "Catalyzing Collaboration for a Water-Secure Future," resonates deeply with our mission to provide safe and reliable water to the communities we serve while fostering partnerships that drive impactful change.

Global Context: A Call to Action

World Water Week, organized annually by the Stockholm International Water Institute (SIWI), is the leading conference on global water issues. The event brings together experts, decision-makers and practitioners from around the globe to address the most pressing water-related challenges. In 2024, discussions are centered on innovative solutions, policy reforms, and the importance of collaboration in securing water resources in the face of climate change, population growth and urbanization.

ELDOWAS' Role in Water Security

At ELDOWAS, we recognize that water is not just a basic need but a critical resource that underpins our community's health, well-being, and economic prosperity. Our participation in initiatives like the Eldoret-Iten Water Fund (EIWF), in partnership with The Nature Conservancy (TNC) and other stakeholders, exemplifies our proactive approach to securing clean water for the rapidly growing city of Eldoret and its neighbouring towns.

Through our involvement in the EIWF, we are working to address the challenges of deforestation, soil erosion and water quality degradation by implementing nature-based solutions. By restoring critical watersheds and promoting sustainable land use practices, we are ensuring that Eldoret city and its surroundings have access to clean and reliable water now and in the future.

Innovative Projects and Partnerships

We have made significant strides in several key areas:

- **Watershed Restoration:** Ongoing efforts to restore 120,000 hectares of degraded land in the Cherangany Hills and Elgeyo Hills, are showing positive results, with increased water flow and reduced sedimentation in our water sources.
- **Community Engagement:** We continue to work closely with local farmers, empowering them with the knowledge and tools needed to implement sustainable agricultural practices that conserve water and soil.
- **Technology and Innovation:** ELDOWAS is at the forefront of adopting new technologies to improve water quality monitoring and management. The installation of a water quality and quantity lab will provide real-time data, helping us make informed decisions to better serve our customers.

Looking Ahead: The Road to 2030

As we look to the future, our focus remains on aligning our strategies with the United Nations Sustainable Development Goals (SDGs), particularly SDG 6, which aims to ensure the availability and sustainable management of water and sanitation for all by 2030. ELDOWAS is committed to not only meeting the water needs of today but also preparing for the challenges of tomorrow.

Through continued investment in infrastructure, partnerships and community engagement, we are building a resilient water system that can withstand the pressures of a growing population and a changing climate. We invite all our stakeholders to join us in this mission, as collaboration is the key to achieving a water-secure future for all.

World Water Week: A Reminder of Our Shared Responsibility

World Water Week 2024 serves as a powerful reminder of our shared responsibility to protect and conserve our water resources. At ELDOWAS, we are proud to be part of the global movement towards sustainable water management and are committed to making a positive impact at the local level.

As we move forward, let us all remember that every drop counts. By working together, we can ensure that the City of Champions continues to thrive with the clean and reliable water it needs to succeed.

COMPANY UPDATES



PUBLIC NOTICE

INTERRUPTION OF WATER SUPPLY FROM SOSIANI WATER TREATMENT PLANT.

This is to inform you that the water supply from the Sosiani Treatment Plant will be temporarily interrupted on **Monday, September 2nd, 2024**, between **8:00 a.m.** and **6:00 p.m.** The interruption is to allow for routine maintenance works on the water pipeline.

The areas which will be affected include:

- Eldoret CBD, West Indies
- Lower Elgon View
- Moi Teaching and Referral Hospital
- Eldoret Hospital
- Langas
- Pioneer
- Kipkarren
- Yamumbi
- Kipkenyo
- Rivatex
- Fire Station
- Ken-Knit
- KCC
- Reale Hospital
- St Luke Hospital
- Boma Inn Hotel

During this period, the other water treatment plants will remain operational to ensure the continuity of water supply to unaffected areas.

We apologize for any inconvenience this may cause and appreciate your understanding.

Fredrick Kosgei
Ag. MANAGING DIRECTOR
ELDORET WATER AND SANITATION CO. LTD

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COMPANY UPDATES



PUBLIC NOTICE

INTERRUPTION OF WATER SUPPLY FROM CHEBARA WATER TREATMENT PLANT.

This is to inform you that the water supply from the Chebara Treatment Plant will be temporarily interrupted. The interruption will begin on **Wednesday, September 4th, 2024, at 9:00 a.m.** and continue until **Thursday, September 5th, 2024, at 9:00 p.m.** It is to facilitate essential routine maintenance.

The areas which will be affected include:

- **Kimumu, University of Eldoret and their environs**
- **Marakwet farm, Kapchumba, the upper parts of Maili-nne and their environs**
- **Munyaka, Kapsoya, Action estates and their environs.**
- **Rift Valley Bottlers, Bio-Corn and their environs**
- **Upper Elgon View, Eldoret Polytechnic, Annex, Langas, Racecourse, Kapseret and their environs.**
- **Chepkanga, Marura and their environs.**
- **Kamukunji, Mwanzo, Old Uganda Road and their environs.**
- **All the customers along the Chebara-Eldoret Pipeline.**

During this period, the water bowser services will also be unavailable, however, the other water treatment plants will remain operational to ensure the continuity of water supply to unaffected areas.

We apologize for any inconvenience this may cause and appreciate your understanding.

Fredrick Kosgei
Ag. Managing Director

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CUSTOMER FAQ

HOW DO I KNOW THE BALANCE OF MY WATER ACCOUNT?

As our customer, you may request for your bill to be sent to you via SMS. Send the word ELDOWAS with your water account number (with a space between ELDOWAS and account number) to 25404. Example; ELDOWAS 30XXXXX or ELDOWAS 31XXXXX

CHECK BALANCE



**TEXT
ELDOWAS 3XXXXXX
TO 25404**

*** 3xxxxxx is the account number**

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