

ELDOWAS DIGEST NEWSLETTER

November 2024
Vol 2. Issue 5

World Toilet Day

Sanitation for
peace

TARIFF

UNDERSTANDING
TARIFF MAKING
PROCESS

A NEW CHAPTER

INTRODUCING THE
NEW FACE OF
ELDOWAS



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LETTER FROM OUR MANAGING DIRECTOR

Dear Readers,

It is with great honour and enthusiasm that I pen my first message as the Managing Director of Eldoret Water and Sanitation Company (ELDOWAS). Stepping into this role marks not just a new chapter in my professional journey, but also an opportunity to reaffirm our shared commitment to delivering clean, safe water and reliable sanitation services to our community.

This issue of the ELDOWAS Digest embodies our resolve to build on the solid foundation laid by my predecessors while steering the company toward a future marked by innovation, sustainability, and excellence. In this edition, you will find stories that highlight our ongoing projects, strategic initiatives and the tireless efforts of our dedicated team to improve service delivery.

Our theme for this month, Sanitation for Peace emphasises our vision of embracing sustainable practices and fostering partnerships that will safeguard our water resources amidst growing challenges like climate change and urbanization. These are not just ambitions they are imperatives that define our purpose as custodians of a vital resource.

As we forge ahead, I invite each of you our esteemed customers, partners and stakeholders to join us on this transformative journey. Your feedback, support and collaboration are pivotal as we work to ensure water security and equitable access for all.

Together, we can create a legacy of resilience and progress for generations to come. Thank you for your continued trust and confidence in ELDOWAS.

CPA Dr. Lawrence Tanui

MANAGING DIRECTOR



**"Together, we
can create a
legacy of
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IN THIS ISSUE

November was a pivotal month for ELDOWAS, marked by global and local milestones in water and climate action. While the UN Climate Change Conference (COP29) and World Urban Forum (WUF12) addressed global challenges like water scarcity and sanitation, we made significant strides locally.

We celebrated World Toilet Day, reaffirming our commitment to improving sanitation and accelerating change within our communities. The month also saw the rollout of our new tariff structure, designed to support sustainable service delivery while ensuring affordability.

We welcomed CPA Dr. Lawrence Tanui, PhD, as our new Managing Director, ushering in a transformative era of leadership focused on innovation and sustainability.



WORLD TOILET DAY 2024

Celebrating Sanitation as a Foundation for Peace



On November 19, 2024, we joined hands with key partners — the Uasin Gishu County Government, Fresh Life Initiative, and Water & Sanitation for the Urban Poor (WSUP) — to mark World Toilet Day under the global theme “Toilets: A Place for Peace.” This year’s celebration shed light on the vital role of resilient sanitation systems in fostering health, dignity, and stability in vulnerable communities.

ELDOWAS has established itself as a leader in providing sustainable and inclusive sanitation services to all residents of Eldoret and its environs. Through strategic partnerships with Fresh Life Initiative and WSUP, the company has expanded access to sanitation for underserved populations in informal settlements.

- **Fresh Life Initiative (FLI):** This collaboration focuses on non-sewered sanitation solutions tailored to informal settlements.

FLI has implemented innovative technologies, such as portable toilets and manual emptying services, ensuring safe containment and disposal of human waste. Joint projects like "Mtaa Fresh" tackle pit waste management by establishing localized discharge points, significantly reducing pollution in local rivers.

- **Water & Sanitation for the Urban Poor (WSUP):** Together with ELDOWAS, WSUP enhances the capacity of sanitation service

providers, introduces efficient technologies, and develops sustainable business models for sanitation services in low-income areas. This partnership also strengthens institutional frameworks to support ELDOWAS’s ambitious sanitation goals.

Spotlight

on the WSTF UBSUP
Project in Langas



Up-scaling Basic Sanitation for the Urban Poor (UBSUP) is a transformative initiative designed to provide sustainable sanitation solutions to low-income urban communities in Kenya



"From makeshift to modern: A glimpse of transformation through UBSUP. Before, an unsafe and unhygienic structure; after, a safe, eco-friendly, and dignified sanitation facility.

As part of its mandate to provide equitable sanitation services, ELDOWAS is currently implementing the Upscaling Basic Sanitation for the Urban Poor (UBSUP) project in Langas. Funded by the Water Sector Trust Fund (WSTF) and the Bill & Melinda Gates Foundation, this project aims to provide over 300 households with safe and affordable sanitation facilities.

The UBSUP initiative follows a demand-driven approach, with households contributing to the construction costs while receiving subsidies for toilet installations. The project also integrates comprehensive waste management systems, including decentralized treatment facilities to process and recycle sludge into biogas and other resources.



ELDOWAS's sanitation initiatives directly contribute to Sustainable Development Goal 6.

Key achievements include:

- **Improved sanitation access:** Thousands of residents in informal settlements now benefit from hygienic and sustainable sanitation solutions.
- **Environmental preservation:** Projects like "Mtaa Fresh" have drastically reduced open defecation and contamination of water sources.
- **Capacity building:** ELDOWAS and its partners have trained local entrepreneurs and community members in managing and maintaining sanitation systems.

A Call to Action

World Toilet Day 2024 was not only a celebration but also a rallying call for continued investment in resilient sanitation infrastructure. As ELDOWAS looks to the future, its collaborative efforts with partners like Fresh Life Initiative and WSUP serve as a model for achieving universal sanitation and ensuring that toilets truly become places of peace.



Advancing SDG 6: Clean Water and Sanitation for All



Freshlife Toilet

IN PHOTOS.. WORLD TOILET DAY



This World Toilet Day, ELDOWAS celebrated the importance of sanitation through various initiatives and community engagements. From raising awareness to highlighting key milestones, here's a look at how we observed the day in photos.







A New Chapter

ELDOWAS Board of Directors
Appoints CPA Dr Lawrence Tanui
as Managing Director



CPA Dr. Lawrence Tanui is a seasoned leader with over 20 years of progressive experience in strategic management, business development and financial operations. He has built a distinguished career spanning multiple sectors, including insurance and banking. His exemplary leadership has earned him recognition for driving innovation, operational excellence, and sustainable growth in diverse organisations.

Dr. Tanui holds a Doctor of Philosophy (PhD) in Strategic Management from Moi University, underscoring his commitment to strategic vision and research-driven solutions. He also earned a Master of Business Administration (MBA) in Strategic Management from the University of Nairobi and a Bachelor of Commerce (BCom) in Accounting from The Catholic University of Eastern Africa. He is a Certified Public Accountant (CPA-K), member of the Institute of Certified Public Accountants of Kenya (ICPAK) and an alumnus of Strathmore University, reflecting his strong financial management and governance foundation.

Throughout his illustrious career, Dr. Tanui has held key positions, including,

General Manager – Business Development, Strategy, and Innovation at Africa Merchant Assurance Co. Ltd., where he steered growth initiatives and strategic partnerships. General Manager – Operations at the same firm, driving efficiency and optimizing service delivery over four years. Finance Manager and Chief Accountant, roles in which he honed his financial acumen and leadership skills. Dr. Tanui also served as a Director at Postbank Kenya, where he contributed to policy formulation and oversight, ensuring alignment with national financial inclusion goals. Earlier in his career, he gained valuable expertise as an Assistant Accountant at AAR Insurance Kenya Ltd.

With a deep understanding of financial strategy, corporate governance, and stakeholder engagement, Dr. Tanui is well-equipped to lead ELDOWAS into a new era of innovation and sustainability. His vision is anchored in empowering communities by ensuring access to clean, safe water and addressing environmental challenges for long-term socio-economic development. Beyond his professional endeavours, Dr. Tanui is passionate about fostering impactful partnerships and promoting equity in resource management. As the Managing Director of ELDOWAS, he is committed to delivering exceptional service while upholding the values of accountability, innovation, and community empowerment.



PUBLIC NOTICE

KINGONGO BONDENI WATER PIPELINE IMPROVEMENT PROJECT

Dear Esteemed Customer,

ELDOWAS is currently upgrading the water pipeline in your area. To facilitate this project, kindly move your water meter towards the gate adjacent to the water line by **December 3rd, 2024**. This will allow our technicians to access and maintain your meter efficiently.

Please ensure your water bill is up-to-date to avoid any service interruptions during the project.

During the construction period, there may be temporary disruptions to the water supply, including reduced pressure. We apologise for any inconvenience and will strive to minimise disruptions as much as possible.

For more information, contact:

Abiud Biwott (Project Supervisor)

Phone: 0724956169

Dr. Lawrence Tanui
MANAGING DIRECTOR
ELDORET WATER AND SANITATION CO. LTD



PUBLIC NOTICE

28th NOVEMBER 2024

INTERRUPTION OF WATER SUPPLY FROM CHEBARA WATER TREATMENT PLANT.

This is to inform you that the water supply from the Chebara Treatment Plant will be temporarily interrupted. The interruption will begin on **Wednesday, December 4th, 2024, at 9:00 a.m.** and continue until **Thursday, December 5th, 2024, at 9:00 p.m.** The interruption is to facilitate essential routine maintenance. The areas which will be affected include:

- **Kimumu, University of Eldoret and their environs**
- **Marakwet farm, Kapchumba, the upper parts of Maili-nne and their environs**
- **Munyaka, Kapsoya, Action estates and their environs.**
- **Rift Valley Bottlers, Bio-Corn and their environs**
- **Upper Elgon View, Eldoret Polytechnic, Annex, Langas, Racecourse, Kapseret and their environs.**
- **Chepkanga, Marura and their environs.**
- **Kamukunji, Mwanzo, Old Uganda Road and their environs.**
- **All the customers along the Chebara-Eldoret Pipeline.**

During this period, the water bowser services will also be unavailable, however, the other water treatment plants will remain operational to ensure the continuity of water supply to unaffected areas.

We apologize for any inconvenience this may cause and appreciate your understanding.

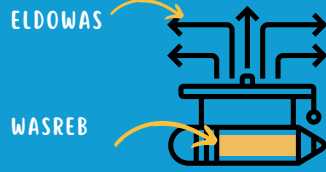


Dr. Lawrence Tanui
MANAGING DIRECTOR
ELDORET WATER AND SANITATION CO. LTD



TARIFF

TARIFF REVIEW & IMPLEMENTATION PROCESS



WHAT IS IT?

Justified price charged on water service to cover reasonable cost of providing the service

OBJECTIVES OF A TARIFF REVIEW

- Ensure financial sustainability.
- Foster access to Safe Water as a Human Right
- Promote efficiency in the delivery of water services.
- Encourage conservation.
- Ensure simplicity in the pricing structure of water.

THE TARIFF REVIEW PROCESS IS NECESSITATED BY THE FOLLOWING FACTORS:

- Dependence on subsidies which has become unsustainable.
- Expiry of the 5year Tariff on 30th June 2024
- Continued rise in the cost of water production
- Financial sustainability

TARIFF ADJUSTMENT/APPLICATION PROCESS

Six months before the expiry of our tariff on 30th June 2024 :

- ELDOWAS submitted a tariff review application proposal to WASREB.
- WASREB screened the application for completeness and sufficiency.
- The application was assessed for cost justification, projection realism and affordability.
- WASREB conducted a physical verification of proposed investments.
- ELDOWAS and WASREB held a negotiation meeting in March 2024 to discuss the proposed tariff.
- WASREB informed ELDOWAS and the county government of the outcome of the negotiation and the proposed tariff structure.
- WASREB and ELDOWAS conducted public participation on the proposed tariff with its stakeholders in May 2024 to gather feedback on the proposed tariff.
- WASREB's Board of Directors reviewed and approved the proposed tariff.
- WASREB published the approved tariff in the Kenya Gazette, on 4th October 2024
- ELDOWAS issued a 30-day public notice period for the implementation of the tariff on 7th October 2024

APPLICABLE PRICING MODEL

The tariff (T) (price) of water is based on a cost-recovery model, whereby the tariff to be paid by consumers is adequate to cover the justified costs of the water service provider.

$$T = O + M + DS + I + AR$$

Where: O = Operations Component
M = Maintenance Component
DS = Debt Service Component
I = Investment Component
AR = Asset Renewal Component

BENEFITS OF A NEW WATER TARIFF

New water tariffs are implemented to enhance the efficiency and sustainability of water service provision. This involves increasing coverage, improving supply hours, reducing water loss and ensuring the financial viability of water service providers.

Key benefits of a new water tariff include:

- Increased coverage, reduced rationing and improved water quality.
- Enables water service providers to meet operational costs, repay debts and invest in infrastructure.
- Funds for upgrading and expanding water distribution networks.
- Ensures that the cost of providing water services is fairly distributed among consumers.

While new tariffs may increase consumers' costs, they are essential for ensuring a reliable and sustainable water supply in the future.

HOW MUCH DOES 1 UNIT COST?

1 unit is equivalent to 1,000 litres which is charged Ksh. 130. Meaning 1 litre is Ksh. 0.13 and 20lts is Ksh. 2.60

PARTNER SPOTLIGHT

FRESH-LIFE

Celebrating Capacity Building Achievement

A significant highlight in the celebration of a milestone achievement. Team members from both organizations Fresh Life and ELDOWAS were awarded certificates for completing a Capacity-Building Program in Fundraising and Business Development.

This program, conducted by Fresh Life, equipped participants with essential skills to secure sustainable funding and drive impactful change.

By investing in capacity building, both organizations are empowering their teams to become more effective and efficient in delivering quality services and implementing sustainable projects.

This renewed partnership between ELDOWAS and Fresh Life signifies a shared vision for a brighter future, where communities have access to clean water, sanitation and sustainable development opportunities.



WASH events calendar

December 2024

- 3 December - [Webinar] Ensuring that water supply services perform: learning from implementation and research (Stop the Rot), 14:00 CET
- 10 December - [Webinar] RWSN Annual Partners Meeting RWSN • Activities & Services - Rural Water Supply Network
- 11 December - [Webinar] Professionalising Rural and Small-Town Water Supply Management: The Need to Enhance External Support Arrangements (WaterAid), 10:00 CET

Have some Questions or Feedback?

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