

ELDOWAS DIGEST



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SAFELY MANAGED SANITATION

Steps to achieve
universal access to safely
managed sanitation



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Achieving Universal Access to Safely Managed Sanitation: A Roadmap



A representation of Sanitation chain management

The global goal of ensuring universal access to safely managed sanitation (SMS) is a cornerstone of sustainable development and public health. This ambition goes beyond building toilets—it encompasses climate-resilient systems, robust service delivery, and equitable access for all. The challenge is significant, but the benefits to health, economic growth, and environmental sustainability make it imperative.

Understanding Safely Managed Sanitation

Safely managed sanitation refers to the hygienic containment, treatment, and disposal of human waste, reducing risks to public health and the environment. It involves an entire chain of sanitation services, including wastewater treatment, faecal sludge management, and safe disposal.

Steps to Universal Access

1. Assessing the Situation

A foundational step involves evaluating existing policies, infrastructure, and resource gaps. Stakeholders must conduct a situational analysis, considering local contexts, gender inclusion, and climate impacts, to build a shared vision.

2. Planning for Action

Developing a costed, actionable roadmap with clear roles, responsibilities, and timelines is crucial. National and sub-national plans should focus on short-, medium-, and long-term priorities while ensuring the inclusion of vulnerable groups.

3. Policy and Regulation

Updating or creating policies and regulations is vital to covering the entire sanitation chain. Risk-based approaches should be integrated to ensure service quality and climate resilience.

4. Financing Solutions

Sanitation is a public good requiring innovative and sustainable financing. Public-private partnerships, climate financing, and targeted subsidies can address funding gaps and ensure equity.

5. Strengthening Data Systems

Reliable data drives effective governance and accountability. Countries must build robust systems for tracking progress, identifying high-risk areas, and informing policy decisions.

6. Improving Service Delivery

Shifting from project-based approaches to system-wide solutions is critical. This involves strengthening local systems, engaging community service providers, and leveraging technology for sustainable operations.



Overview of the practical steps

7. Building Human Resource Capacity

Expanding and professionalizing the sanitation workforce ensures effective implementation. Training, knowledge sharing, and creating safe working conditions for sanitation workers are integral.

8. Monitoring and Learning

Continuous monitoring and sharing of lessons learned improve implementation and adaptability. Knowledge exchange among countries and stakeholders fosters innovation and alignment with global standards.

The Role of Climate Resilience

Sanitation services must withstand climate impacts like flooding and droughts. Climate-resilient sanitation systems protect communities, reduce greenhouse gas emissions, and promote ecosystem restoration.

Universal access to safely managed sanitation is achievable with collaborative efforts among governments, civil society, and private stakeholders. It requires bold leadership, innovative financing, and a commitment to leaving no one behind. By following this roadmap, nations can safeguard public health, drive sustainable development, and address climate challenges effectively.

ELDOWAS COMPLETES THE LAST MILE CONNECTIVITY SEWERAGE PROJECT

Eldoret Water and Sanitation Company (ELDOWAS) is delighted to announce the successful handover of the Last Mile Connectivity Sewerage Project in Eldoret. This transformative initiative is part of the Kenya Towns Sustainable Water Supply and Sanitation Program (KTSWSSP), funded by the African Development Bank (AfDB). The project aims to improve public health, environmental sustainability and urban development through enhanced sanitation services.

Enhancing Sanitation Infrastructure

The project involved critical upgrades to Eldoret's wastewater management systems, including:

1. Rehabilitation of Sewer Lines: Upgrading 1,346 meters of existing sewer lines (200mm-375mm diameter).
2. Extension of Sewer Networks: Laying 45,857 meters of new sewer lines (200mm-525mm diameter) to expand coverage.
3. Upgrades to Treatment Facilities:
 - Replacement of recirculation pumps at Quarry Wastewater Treatment Plant.
 - Automation and rehabilitation works at Boundary Wastewater Treatment Plant, including flow sensors, sludge return pumps, and clarifier systems.

Coverage Areas

Residents and businesses in the following areas will benefit from the upgraded sewerage infrastructure:

- Kipkaren
- Langas
- Munyaka
- Kapsoya
- Elgon View





Connecting to the New Sewer System

To access the benefits of the expanded sewer network, customers are encouraged to apply for sewer connections. Follow these steps to get connected:

1. Application Process

- Download the Application Form: Obtain the form [online](#) or from ELDOWAS offices.
- Fill in Required Information: Complete the form and submit it to one of these locations:
 - Head Office: Customer Care Office.
 - Eastern Area: Along Iten/Elgeyo Road, opposite AP Quarters.
 - Western Area: Along Uganda Road, past West Market.
 - Southern Area: Along Kisumu Road, next to Reformed Church, opposite Hill School.
 - Kesses Office: Next to Kesses Center.

2. Required Documents:

- Photocopy of National ID or Passport (along with KRA PIN on the same page).
- Photocopy of KRA PIN certificate.
- Copy of title deed or proof of land ownership.
- Two location sketches (site plans).

3. Site Visit and Verification


- A technician or artisan will visit the site to verify the information provided in the application form.
- Customer Presence is Mandatory during field verification to address any discrepancies.
- If errors are found, the customer must correct and resubmit the form.

4. Payment

- Once the application is verified, payment must be made for the connection services.

5. Connection

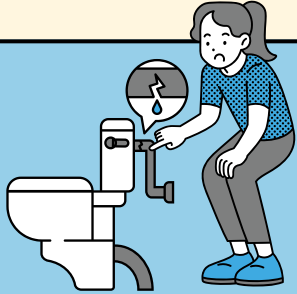
- The actual connection will be completed after the application is approved and payment is confirmed.

Connecting to the sewer network ensures improved hygiene, reduced reliance on septic tanks, and better environmental conditions for you and your community. This initiative represents a significant step forward in Eldoret's journey toward sustainable urban growth. Don't miss this opportunity to upgrade your sanitation. Visit any ELDOWAS office or contact us through our official channels for guidance on your application. 



Concerned About a High Water Bill?

Check These Causes:



1

LEAKING TAPS OR TOILETS:

A dripping tap or a running toilet can waste gallons of water daily.

🔧 Fix: Replace washers in taps or repair the toilet flapper.

2

HIDDEN UNDERGROUND LEAKS:

Undetected leaks in underground pipes can significantly increase your bill.

🔧 Fix: Look for damp spots in your yard or contact us for leak detection.

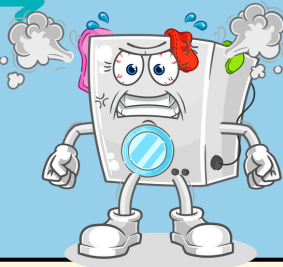


3

RUNNING APPLIANCES

Washing machines or irrigation systems running longer than needed can spike your usage.

🔧 Fix: Use appliances efficiently and check for faulty timers

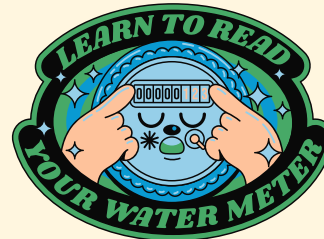


4

ESTIMATED METER READINGS:

Inaccessible or unreadable meters may result in estimated readings.

🔧 Fix: Ensure your meter is accessible to our meter reader or submit your readings .



5

INCREASED USAGE:

Hosting guests gardening or other activities may unintentionally increase consumption.

🔧 Fix: Monitor usage and adjust habits like watering the garden early in the morning or late in the evening to reduce evaporation.



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